

Case Study

Regional Credit Union

eliminates file-borne email threats with Votiro

About the Credit Union



Located in the southeast United States, this regional Credit Union has more than one million members across 100+ branches and manages more than \$10B in assets. The Credit Union offers a wide range of financial services, including savings and checking accounts, credit cards, loans, investment services, and insurance products.

The Challenges

Email Security

Sending and receiving countless emails day-to-day leaves the Credit Union open to risk. From various customer documentation to loan applications and highly-sensitive data, the need for a financial institution to protect its emails from file-borne threats is crucial to its reputation and operational success.

As employees open files and assess the contents, embedded threats instantly begin executing code that can launch ransomware infections, install rootkits, and spread to other devices throughout the organization, compromising sensitive financial and personal data.

Gateway Replacement

The Credit Union required a replacement for its existing Secure Email Gateway (SEG). Initially intended to provide email protection and complement the antivirus (AV) currently in place, the SEG was acquired by a vendor that the Credit Union severed ties with. As such, the Credit Union began looking for a new Cloud-based solution to secure its email channel from file-borne threats.

The Solution

Replace the Existing, Well-known
Secure Email Gateway with a
Complete Security Solution.

Under the advice of a trusted Votiro Reseller Partner, the Credit Union selected a new Integrated Cloud Email Security system (ICES). However, the Credit Union still required a complete security solution to protect its email environment from file-borne threats.

This same Reseller Partner recognized Votiro's open, API as the perfect opportunity to further protect the Credit Union's email channel, as well as provide 24/7 protection against any attachments and unknown threats.

Together, the ICES and Votiro provide the Credit Union with a fast, simplified, and proven security solution — all without slowing down business or requiring additional staff.

Votiro at a Glance



Safe, Accurate Files. Votiro automatically disarms all content, rebuilding files with only known-safe components so you get safe, accurate info.

Seamless File Delivery. Votiro's API-based plug-and-play integration can strengthen an organization's security posture without changing existing infrastructure.

Bulk Security, At-Scale. Votiro scales up and down to accommodate specific company and customer needs, ensuring that work never stops due to security risks.

Votiro in Action



Proof of Concept

Starting with a Proof of Concept, the Credit Union determined whether Votiro and its new cloud email security system integrated well with their current infrastructure.



Simple Addition to a Complex Environment

Votiro's API made integrating with both the ICES and the Credit Union a breeze. In fact, Votiro can start protecting organizations in as little as 10 minutes via our Chrome Plug-in, and in just 90 minutes for on-prem applications.



Keeping Business Operations Up and Running

Votiro creates a seamless and frictionless sanitization pipeline, allowing for the automatic and thorough disarming of all files that pass via email. This streamlined process reduces the risk of human error and eliminates the need for administrative oversight.



Strengthening Existing Solutions with Added Protection

Working together, Votiro and email security solutions deliver required protection against top threats faced by businesses today. By deconstructing and rebuilding all files that pass through its ICES, the Credit Union is now able to prevent threats from slipping by.

The Results

Votiro + ICES Deliver Complete Email Protection for the Credit Union

Votiro's comprehensive document sanitization solution delivered outstanding results for the Credit Union.

Votiro integrated directly with the ICES, creating a complete solution with full email protection capabilities, from links to files. With Votiro, the Credit Union can proactively address a wide variety of file formats, ensuring any files sent to their inboxes can be sanitized of hidden known and unknown malware.


In addition to helping the Credit Union, this opportunity was a successful first outing with the Reseller Partner. Votiro was able to help them meet complex customer needs, seeing the project from inception through final operational delivery.

Success in email defense has led to future opportunities with the Credit Union and the Reseller Partner, including capabilities such as browser file download defense.



Try Votiro Free for 30 Days

See how Votiro stops threats before they ever reach your endpoint with a **free trial!**

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