

Menlo Security / Palo Alto Networks Next-Generation Firewall Configuration Guide

Applies to:
Menlo Cloud Security Platform Version: 2.87
Palo Alto Networks NGFW PAN-OS 10.2.3
Date Updated: January 25, 2023

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Revision History

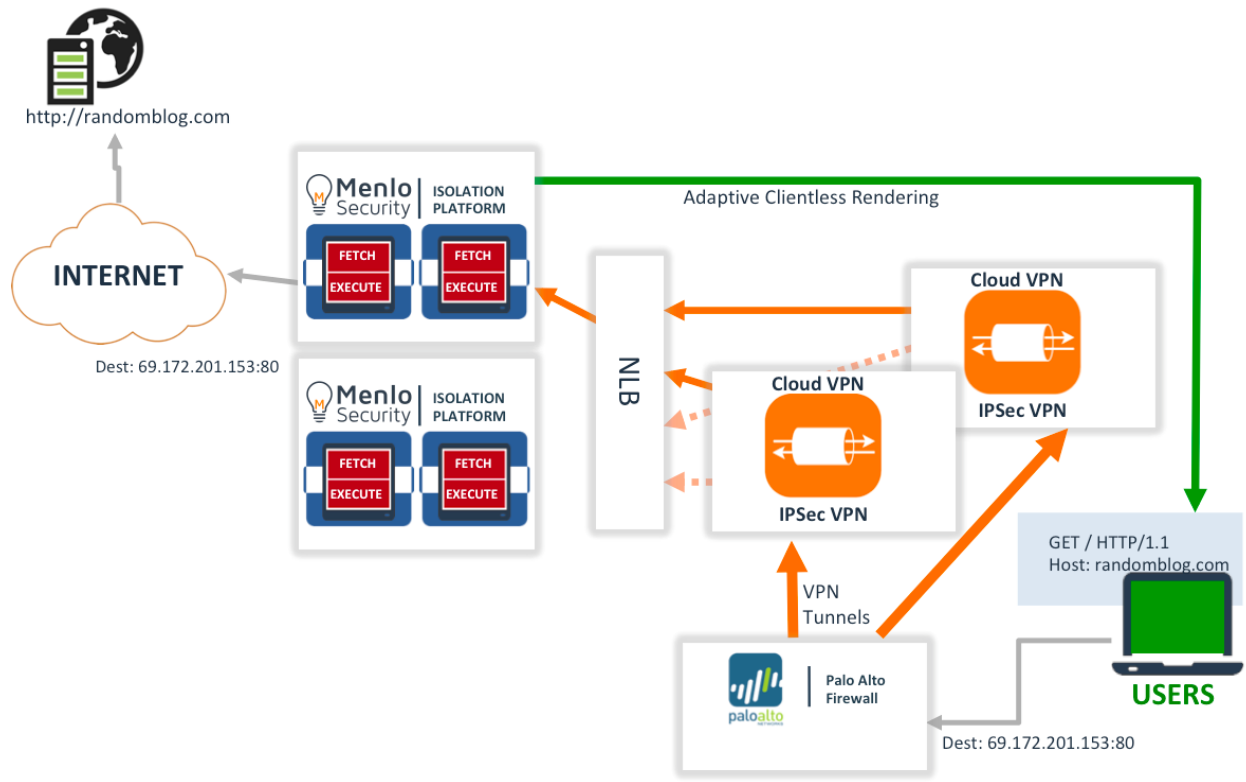
| Release | Date | Change |
|---------|------------------|-----------------|
| 1.0 | January 25, 2023 | Initial Release |

Menlo Security / Palo Alto Networks Next-Generation Firewall Configuration Guide

Note: Please contact your Menlo Security account team to request support for this feature.

Overview / Purpose of Feature

Menlo Security continuously adds new cloud data centers, or Menlo Cloud Security Platform regions, to various global locations. This document describes the IPsec VPN and policy-based forwarding configuration required to transparently steer traffic for isolation when using Palo Alto Networks Next-Generation Firewall with the Menlo Security Isolation Platform.



Integration Architecture Diagram

Prerequisites

- Palo Alto Networks Next-Generation Firewall running a PAN-OS version currently supported by Palo Alto Networks Networks
- Provide Palo Alto Networks Next-Generation Firewall external IP address to Menlo Security Support for IPsec configuration

- Receive IPsec parameters from Menlo Security Support for Primary and Secondary tunnels:
 - Menlo Security VPN Gateway IP Addresses
 - Menlo Security VPN Pre-shared Key Strings
 - IPsec Peer Identifiers

Palo Alto Networks Next-Generation Firewall Configuration

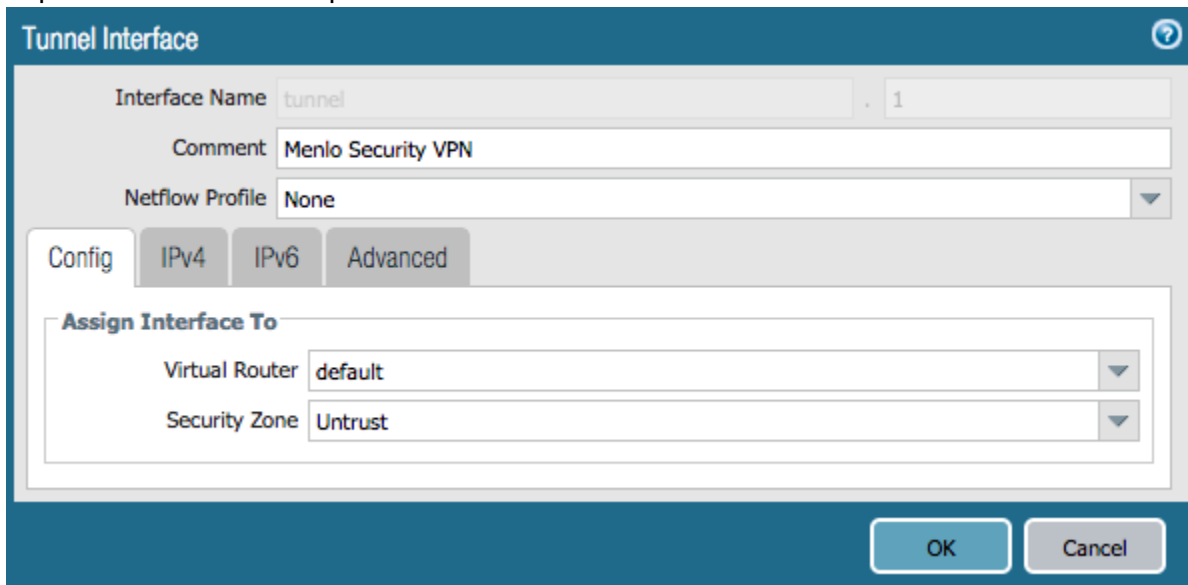
Add VPN Zone for Next-Generation Firewall Policy

Optionally, a new VPN zone can be defined for use in Next-Generation Firewall policy if a distinct policy will be used for the VPN zone. Zones can be managed in Network > Zones and should be created as a Layer 3 Zone. Otherwise a standard Untrust zone can be used.

Add Tunnel Interfaces

Network > Interfaces: Tunnel Interface

Configure tunnel interfaces to be used for the VPN, on the preferred VR and zone. Add two interfaces: one for each Menlo VPN tunnel. The Palo Alto Networks Next-Generation Firewall requires an IP address to be assigned to the tunnel interface to enable routing. The address can be configured in the IPv4 tab. Any IP available address can be used, and it is not dependent on the IPsec parameters.



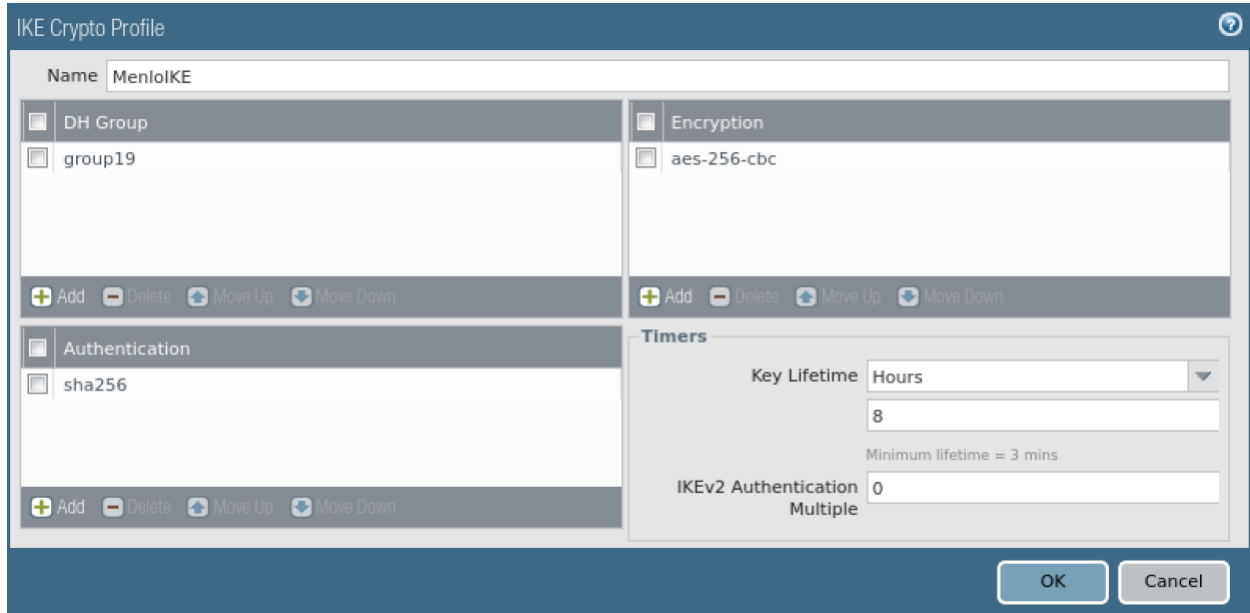
The screenshot shows the 'Tunnel Interface' configuration window. The 'Interface Name' is 'tunnel' and the 'Comment' is 'Menlo Security VPN'. The 'Netflow Profile' is set to 'None'. The 'Assign Interface To' section shows the 'Virtual Router' set to 'default' and the 'Security Zone' set to 'Untrust'. The 'Config' tab is active, and the 'IPv4' sub-tab is selected. 'OK' and 'Cancel' buttons are at the bottom right.

Configure IPSec / IKE Parameters

Network > IKE Crypto

Supported values:

- **DH Group:** group19
- **Authentication:** sha1, sha256
- **Encryption:** aes-128-cbc, aes-256-cbc

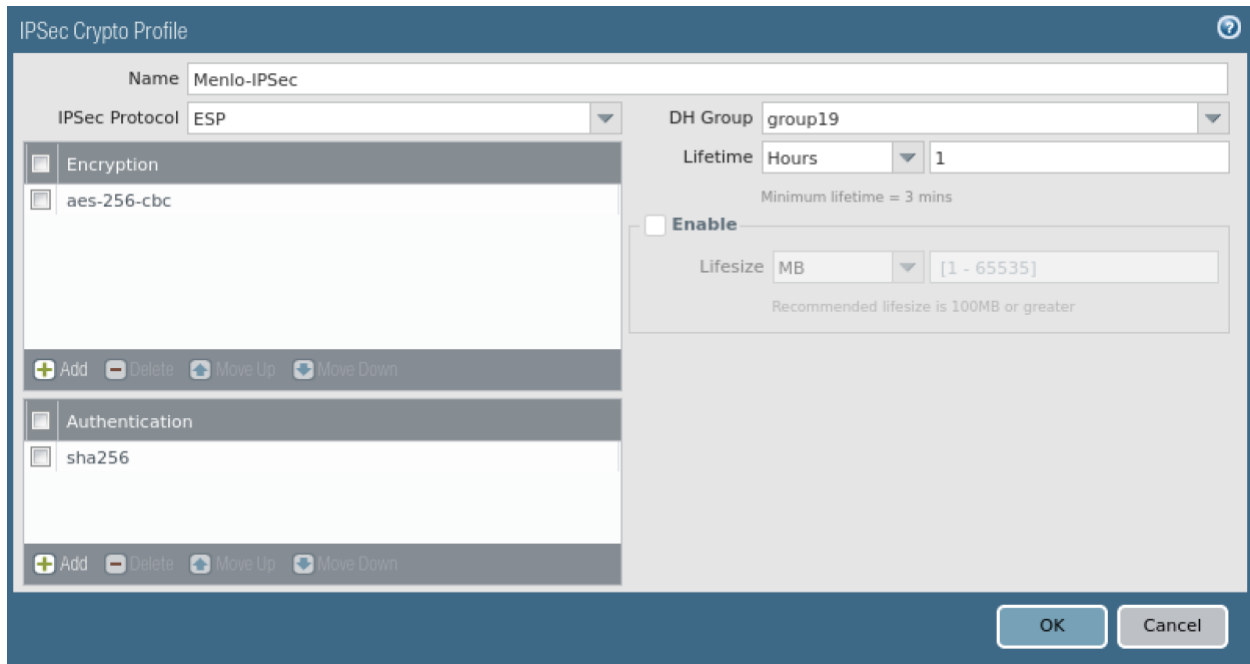


The screenshot shows the 'IKE Crypto Profile' configuration window. The 'Name' field is set to 'MenloIKE'. The configuration is divided into four sections: 'DH Group' with 'group19' selected; 'Encryption' with 'aes-256-cbc' selected; 'Authentication' with 'sha256' selected; and 'Timers'. The 'Key Lifetime' is set to 'Hours' with a value of '8' and a note 'Minimum lifetime = 3 mins'. The 'IKEv2 Authentication Multiple' is set to '0'. 'Add', 'Delete', 'Move Up', and 'Move Down' buttons are present for each list. 'OK' and 'Cancel' buttons are at the bottom right.

Network > IPSec Crypto

Supported values:

- **Encryption:** aes-128-cbc, aes-256-cbc
- **Authentication:** sha1, sha256
- **DH Group:** group19
- **Lifetime:** 1 Hour



The screenshot shows the 'IPsec Crypto Profile' configuration window. The 'Name' field is 'Menlo-IPsec'. The 'IPsec Protocol' is set to 'ESP'. The 'DH Group' is 'group19'. The 'Lifetime' is set to 'Hours' with a value of '1'. Below this, it says 'Minimum lifetime = 3 mins'. There is an 'Enable' checkbox which is currently unchecked. The 'Lifeseize' is set to 'MB' with a range of '[1 - 65535]'. Below this, it says 'Recommended lifeseize is 100MB or greater'. The 'Encryption' section is expanded, showing 'aes-256-cbc'. The 'Authentication' section is also expanded, showing 'sha256'. At the bottom right, there are 'OK' and 'Cancel' buttons.

Network > IKE Gateways

Details of the Menlo Security VPN:

- IKEv2 only mode
- **Peer IP Address Type:** IP
- **Peer IP Address:** <See Menlo Security Configuration Data>
- **Authentication:** Pre-Shared Key
- **Pre-shared Key value:** <See Menlo Security Configuration Data>
- **Local Identifier: FQDN:** Customer identifier FQDN: <See Menlo Security Configuration Data>
- **Peer Identifier: FQDN:** <See Menlo Security Configuration Data>

IKE Gateway ?

General **Advanced Options**

Name

Version

Address Type IPv4 IPv6

Interface

Local IP Address

Peer IP Address Type IP FQDN Dynamic

Peer Address

Authentication Pre-Shared Key Certificate

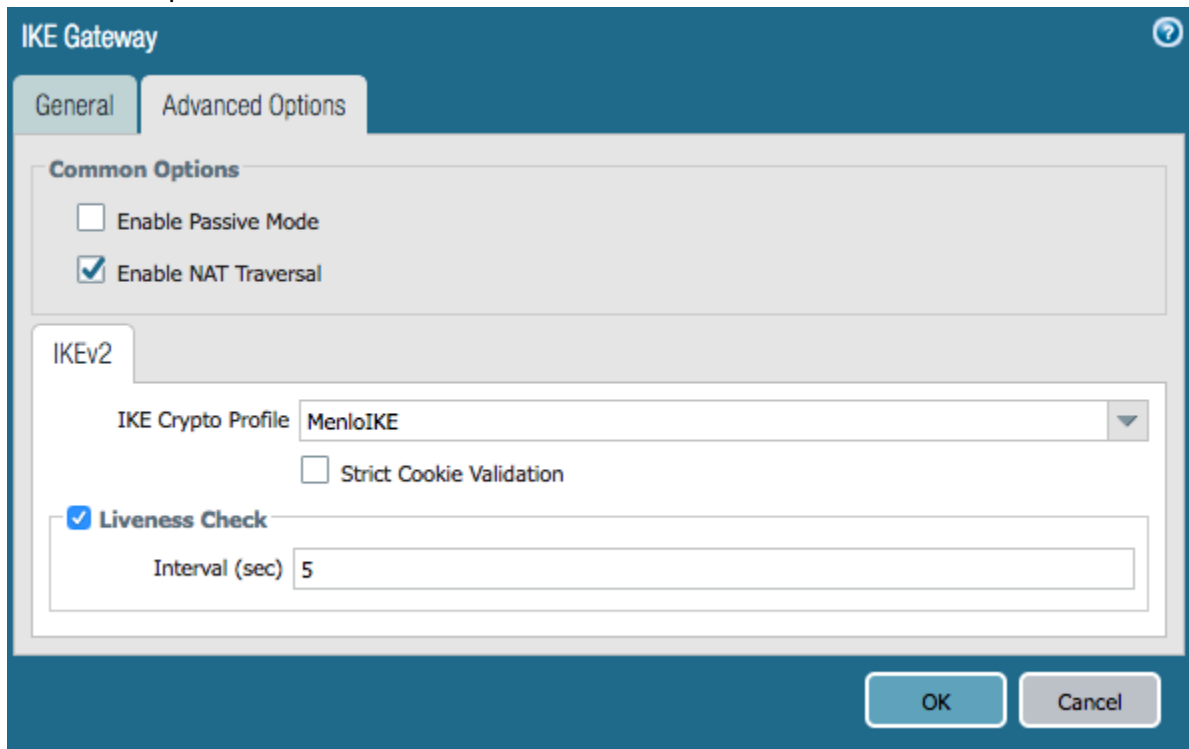
Pre-shared Key

Confirm Pre-shared Key

Local Identification

Peer Identification

Advanced Options:



The screenshot shows the 'IKE Gateway' configuration window with the 'Advanced Options' tab selected. The window has a dark blue header with the title 'IKE Gateway' and a help icon. Below the header are two tabs: 'General' and 'Advanced Options'. The 'Advanced Options' tab contains a 'Common Options' section with two checkboxes: 'Enable Passive Mode' (unchecked) and 'Enable NAT Traversal' (checked). Below this is an 'IKEv2' section with a dropdown menu for 'IKE Crypto Profile' set to 'MenloIKE', an unchecked 'Strict Cookie Validation' checkbox, and a 'Liveness Check' section with a checked checkbox and an 'Interval (sec)' field set to '5'. At the bottom right are 'OK' and 'Cancel' buttons.

Network > IPsec Tunnels

The tunnel configuration combines the previously defined objects into the VPN tunnel configurations. Configure two tunnels: one for each Menlo Security VPN node.

- **Tunnel Monitoring:** Tunnel monitoring passes ICMP requests through the tunnel to verify the tunnel is operational and brings the tunnel up once it is fully configured, allowing simple validation of tunnel status.
- **Tunnel Monitor Destination IP:** 169.254.10.1
(Note that any address in the 169.254.0.0/16 range can be used for tunnel monitoring.)

Next-Generation Firewall Policy

The existing Next-Generation Firewall policy must be updated to allow IPsec setup and HTTP/HTTPS connections to the VPN

- Policy to allow Web access to VPN Zone
- Policy to allow Encapsulated IPsec and IKE requests
 - **Ipsec-esp-udp:** UDP/4500
 - **Ike:** UDP/500

| | Name | Tags | Type | Source | | | | Destination | | Application | Service | Action | Profile |
|---|----------------|------|-----------|---------|----------|------|-------------|-------------|--------------|-------------|-------------------------------|--------|---------|
| | | | | Zone | Address | User | HIP Profile | Zone | Address | | | | |
| 1 | Allow VPN | none | universal | Trust | any | any | any | VPN_Tun | any | any | service-http service-https | Allow | none |
| 2 | Allow IPsec | none | universal | Untrust | MenloVPN | any | any | Untrust | Firewall-VPN | ipsec | application-d... | Allow | none |
| 3 | WebIsolate | none | universal | Trust | any | any | any | Untrust | any | any | service-http | Allow | none |
| 4 | Allow Outbound | none | universal | Trust | any | any | any | Untrust | any | any | application-d... | Allow | none |

Policy-Based Forwarding (PBF)

PBF allows us to choose which traffic is forwarded to Menlo Security. The session routing decision is made when the initial packet of this session is seen. Routing decisions can be made on any IP header (source IP, Dest IP, Service) or user-name (if available).

When initially configuring the integration, it is recommended to define a single source IP to be routed to the VPN tunnel for validation. Once validated, expand the matched source IP addresses to expand the group of isolated users.

- **Source:** User Names or IP Address range of users to be isolated
- **Services:** HTTP + HTTPS
- **Egress I/F:** VPN Tunnel



| Name | Tags | Source | | | Destination | | Application | Service | Action | Egress I/F |
|---------------|------|----------------|---------|------|-------------|-----|-------------------------------|---------|----------|------------|
| | | Zone/Interface | Address | User | Address | | | | | |
| 1 Web Isolate | none | Trust | any | any | any | any | service-http service-https | forward | tunnel.1 | |

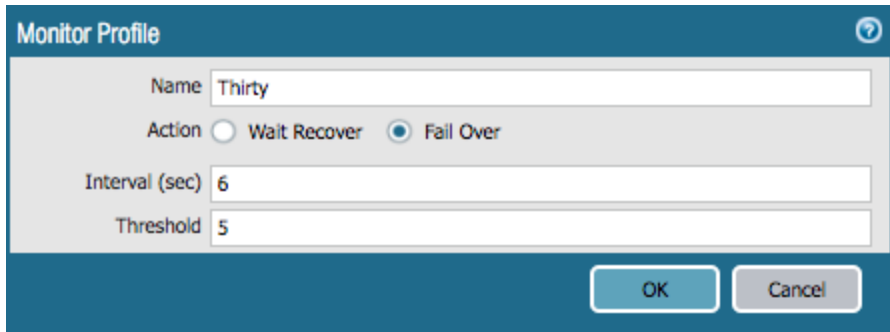
Note: Previous integrations required routing Menlo Security requests outside the VPN tunnel. This is no longer required and it is recommended to route menlosecurity.com requests via the tunnel to better manage service upgrades.

Note: If using SAML authentication, the SAML destinations should either be configured to bypass the IPSec tunnel, or be added as an SSL Exemption in the Menlo policy. This prevents an 'authentication loop' where authentication is required to connect to the authentication server.

High Availability and PBF Monitoring

For fault tolerance and availability during service upgrades, the configuration includes two IPSec tunnels and a PBF monitor configuration to disable the PBF rule when the tunnel is unavailable. In this case, the connections will use the second PBF rule and route traffic to the standby tunnel.

In Network > Monitor, add a **Monitor Profile** to control the polling configuration used in PBF monitoring.



Monitor Profile

Name: Thirty

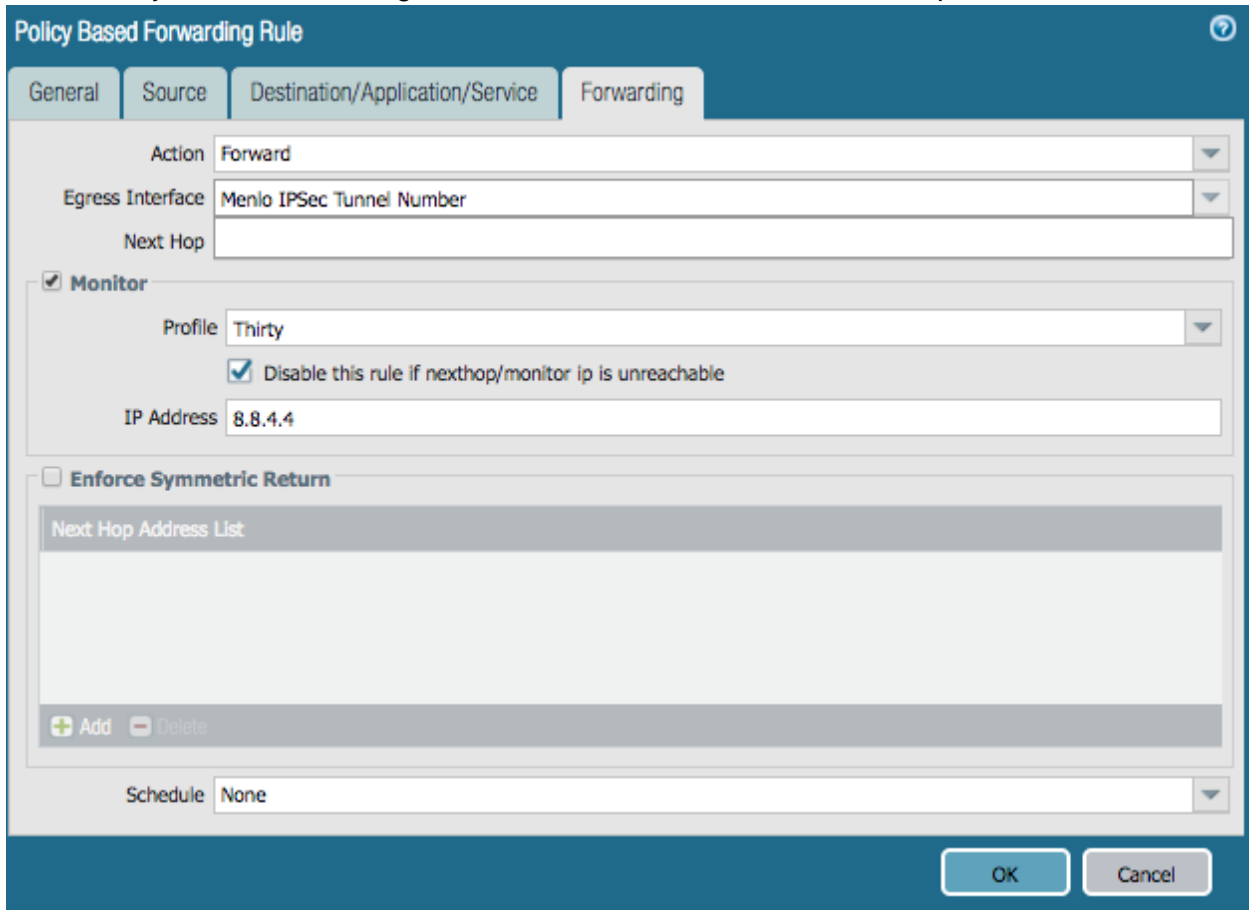
Action: Wait Recover Fail Over

Interval (sec): 6

Threshold: 5

OK Cancel

In the Policy Based Forwarding rule, enable the **Monitor** and select the profile defined above.



Policy Based Forwarding Rule

General Source Destination/Application/Service Forwarding

Action: Forward

Egress Interface: Menlo IPSec Tunnel Number

Next Hop:

Monitor

Profile: Thirty

Disable this rule if nexthop/monitor ip is unreachable

IP Address: 8.8.4.4

Enforce Symmetric Return

Next Hop Address List

+ Add - Delete

Schedule: None

OK Cancel

Load Distribution (Optional)

To distribute sessions across both Menlo Security VPN nodes, the policy based forwarding rules can be structured to send a subset of traffic to each VPN tunnel. If a load balancing configuration is used, the monitoring configuration must also be structured to use the secondary tunnel if the primary is unavailable.

| Name | Tags | Source | | | Destination | | Rule Usage | | | Application | Service | Action | Egress I/F |
|------------------|------|----------------|-------------|------|--------------|-----------|---------------------|---------------------|-----|---------------|---------|----------|------------|
| | | Zone/Interface | Address | User | Address | Hit Count | Last Hit | First Hit | | | | | |
| No PBF Local | none | Trust | any | any | 10.0.0.0/8 | 3144820 | 2018-05-14 19:58:53 | 2018-02-21 18:59:31 | any | any | no-pbf | none | |
| No Menlo ACR | none | Trust | any | any | MenloService | 4072 | 2018-05-08 18:13:12 | 2018-02-21 18:54:45 | any | any | no-pbf | none | |
| HTTP to MSIP | none | Trust | 10.1.0.0/16 | any | any | 53392 | 2018-05-09 07:43:40 | 2018-02-21 18:19:25 | any | service-http | forward | tunnel.1 | |
| HTTP to MSIP-1 | none | Trust | 10.1.0.0/16 | any | any | 1931 | 2018-04-11 21:17:43 | 2018-03-07 04:36:17 | any | service-https | forward | tunnel.2 | |
| HTTP to MSIP-2 | none | Trust | 10.2.0.0/16 | any | any | - | - | - | any | service-http | forward | tunnel.2 | |
| HTTP to MSIP-1-1 | none | Trust | 10.2.0.0/16 | any | any | - | - | - | any | service-https | forward | tunnel.1 | |

In the illustration above, two user subnets are forwarded separately, each using a different tunnel as its primary.

Menlo Security Address Objects

To minimize TLS decryption overhead, the Menlo ACR isolation HTTPS traffic can be configured to bypass decryption using the Menlo Security service addresses. The addresses are available in this [knowledge base entry](#) in CLI syntax which can be pasted into the device configuration CLI to simplify object and group definition. The current list of Menlo Security address ranges is also available in the [‘installation prerequisites’](#) section of the product documentation.

The address group is used in the policy based forwarding rules as ‘no-decrypt’ so it is not decrypted.

Please Note: This policy bypasses decryption of only the Menlo ACR rendering operations, which do not contain any data which an inspection device can understand. Any ‘inspectable’ events, such as file uploads or downloads, are processed via different IP ranges and are not bypassed from decryption.

| Name | Tags | Zone | Source | | Destination | | URL Category | Service | Action |
|------------------|------|-------|---------|------|-------------|-------------|--------------|---------------|------------|
| | | | Address | User | Zone | Address | | | |
| 1 NoInspectMenlo | none | Trust | any | any | Untrust | MenloRanges | any | any | no-decrypt |
| 2 Inspect-HTTPS | none | Trust | any | any | Untrust | any | any | service-https | decrypt |

Backend Configuration (Menlo Internal Only)

IPSec Config in Service Portal

In the legacy VPN nodes, the IPSec configuration was hard coded as part of the node type and tenant parameters were passed via AMI Config metadata.

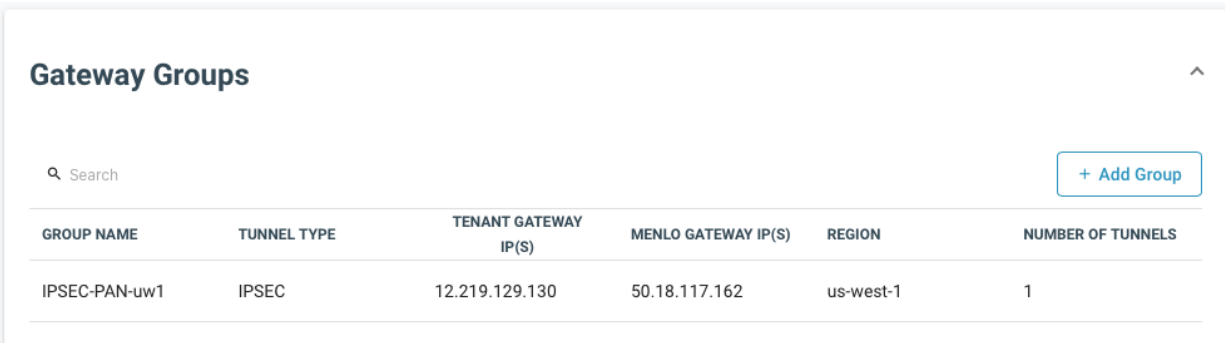
In the new 'Multi-Tenant VPN Gateway', this configuration is done within the service portal.

The settings described here have been captured as a "Palo Alto Networks Next-Generation Firewall" configuration profile, so most of the settings will not require manual configuration. This page documents those underlying settings.

In a production environment, we always allocate two VPN tunnels per customer peer GW for HA purposes. Both gateways must be added when the Gateway Group is created to support distribution of gateways across availability zones.

In Service Portal tenant settings:

VPN > Add Gateway Group



The screenshot shows a table titled "Gateway Groups" with a search bar and an "+ Add Group" button. The table has six columns: GROUP NAME, TUNNEL TYPE, TENANT GATEWAY IP(S), MENLO GATEWAY IP(S), REGION, and NUMBER OF TUNNELS. One row is visible with the following data: IPSEC-PAN-uw1, IPSEC, 12.219.129.130, 50.18.117.162, us-west-1, 1.

| GROUP NAME | TUNNEL TYPE | TENANT GATEWAY IP(S) | MENLO GATEWAY IP(S) | REGION | NUMBER OF TUNNELS |
|---------------|-------------|----------------------|---------------------|-----------|-------------------|
| IPSEC-PAN-uw1 | IPSEC | 12.219.129.130 | 50.18.117.162 | us-west-1 | 1 |

Create Gateway Group

← Create new Gateway Group

Gateway Group Details

Group Name
Company.com Los Angeles

IPSEC Geneve

Tenant Remote IP(s)

Specify up to 2 tenant remote IPs

Add remote IP

| REMOTE IP |
|-----------|
| 35.8.2.41 |

Regions

Select up to 2 regions

| REGIONS |
|-----------|
| us-west-1 |
| us-west-1 |

- **Group Name:** This is a string name and should capture customer location or use case for future reference.
- **Tenant Remote IP:** This is the IP Address we see as the customer IPsec gateway. Note that this is currently mandatory. We need the customer IP prior to configuring a gateway and tunnel. In the future, this will be optional and editable.
- **Region = AWS region** to use for tunnel provisioning. The gateway will be assigned from available resources in that region and will be available in the tunnel configuration.
When creating a Gateway Group, add two gateways in the required region. This will assign gateways within each availability zone, which is needed for fault tolerance and management of the Menlo gateway upgrade process.

VPN > Gateway Groups > Tunnel

Tunnel Details

Gateways

Select Remote IP and Gateway to create tunnel between

| | |
|--------|---------------------------------|
| Name | Gateway * |
| PANW | 50.18.117.162 - 50.18.117.162 ▼ |
| mtu | Remote IP * |
| 1400 ▼ | 12.219.129.130 ▼ |

policy_tag

local_link_ping

True False Inherit

Select the gateway from the list of gateways in the service portal.

- **Remote IP:** Customer's external IP address. Input this in the Gateway Group's configuration.
- **local_link_ping:** Enable 'local_link_ping', which allows the VPN gateway to respond to pings to 169.254.* addresses.
- **mtu:** Set MTU to 1400.

IKE Settings

The following settings are to be provided to the customer.

= gateway number (1 or 2 for the redundant VPN tunnels)

tid = tenant id

- **Menlo Gateway IP Address**
- **local_id** (Menlo Side): String Value: Menlo_#_tid
- **remote_id** (Customer Side): String Value: PANFW_#_tid
- **Pre-Shared-Key:** Service Portal will automatically generate when the tunnel is saved.

Note that the local and remote Peer IDs should be defined as FQDN String values, not the IP addresses of the endpoints. Using unique string names allow multiple tunnels to be provisioned behind a single peer IP address.

Proposals: The default set correlates with PANFW config, allowing AES128 or AES 256 and SHA1 or SHA256 and Diffie Hellman Group 19 (256 bit elliptic curve).

IPsec Tunnel [Copy configuration](#)

IPsec/IKE Configuration
* required field

IKE Version *
2

local_id (Menlo) *
Menlo_1_1497

remote_id (Customer) *
PANFW_1_1497

auth *
Pre-Shared Key (psk)

secret *
.....
Leave blank to auto-generate secret

Proposals *

- aes256-sha256-ecp256
- aes256-sha1-ecp256
- aes128-sha256-ecp256
- aes128-sha1-ecp256

rekey_time (seconds) *
10800

keyingtries (seconds) *
5

dpd_delay (seconds)

over_time (seconds)

reauth_time (seconds)

fragmentation

aggressive
True False Inherit

force_encaps
True False Inherit

IPSec Settings

The following defaults also support AES 128/256, SHA1/256, and DH Group 19.

Children

Proposals*

aes256-sha1-modp1024 ×

aes128-sha1-modp1024 ×

aes256-sha256-modp1024 ×

aes128-sha256-modp1024 ×

rekey_time*

5400



rekey_bytes*

500000000



rekey_packets*

1000000



local_ts

remote_ts

life_time

